

Tax Practitioner Obligations and Code of Conduct – keeping you informed

Dobson Accountants & Advisers Pty Ltd is a registered tax agent with the Tax Practitioners Board (TPB).

All registered tax agents and registered BAS agents (collectively referred to here as **tax practitioner**) must comply with the requirements of the *Tax Agent Services Act 2009*. As part of those obligations, we are required to make all current and prospective clients aware of the matters set out below.

What You Need to Know as a Taxpayer

It's important for you to understand:

- **Your tax practitioner has obligations** not only to you, but also to the Australian Taxation Office (ATO) and the TPB.
- **You also have obligations** to the ATO when it comes to your tax affairs.

The **Tax Practitioners Board** have provided a [fact sheet](#) that summarises client and tax practitioner obligations under these rules and regulations:

Tax Agent Services and Code of Professional Conduct

As a registered Tax Agent, our work for you is performed in accordance with the Tax Agent Services Act 2009. Under this Act, the Tax Agent Services (Code of Professional Conduct) Determination 2024 requires that we make the following disclosures to you:

- Matters or prescribed events within the last five years (but not before 1 July 2022) that could significantly influence your decision to engage us (or continue to engage us) for any Tax Agent Service: *None applicable*
- Any conditions currently imposed on the registration by the TPB. A 'condition' limits the scope of services we can provide: *None applicable*

Further information about the Code obligations is available on the TPB website at <http://www.tpb.gov.au/code-professionalconduct>

TPB Register

The TPB is responsible for the registration and regulation of tax practitioners to ensure they comply with the requirements of the *Tax Agent Services Act 2009*. The Tax Practitioner's Board maintains a register of Tax Agents and BAS Agents. You can access and search this register here: <https://www.tpb.gov.au/public-register>.

Making a complaint to the TPB

If you have any concerns or issues in relation to the tax agent services provided by our firm, please contact our office at contactus@dobsonaccountants.com.au. We will work with you to resolve these matters as quickly as possible.

The TPB also has a process for making a complaint about a tax agent service that has been provided by a registered tax practitioner. If you wish to make a complaint to the TPB about the tax agent services that we have provided (or that have been

provided by another registered tax practitioner), you can do so via the TPB's website using its online complaints form, which is available at

<https://myprofile.tpb.gov.au/complaints/>

Further information about how to make a complaint to the TPB (including its complaints process) is available at www.tpb.gov.au/complaints

The information disclosed within this document was last updated on July 2027